

# ADVOCACY IN SURREY

FOR PEOPLE WITH LEARNING  
DISABILITIES

Finding the *right* advocate for YOU



Produced by the **Surrey Advocacy Alliance**  
for People with Learning Disabilities

March 2005

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This document is based on the '**Valuing People Support Team Advocacy Toolkit**'  
[www.valuingpeople.gov.uk/documents/AdvocacyToolkit.p](http://www.valuingpeople.gov.uk/documents/AdvocacyToolkit.p)

March 2005

# About this handbook

The people and organisations in this book:

## 1. Are full time advocacy organisations

- These are usually charities and independent of health and social services.



OR

## 2. Offer advocacy as part of what they do

- These are usually people involved day to day with people with learning disabilities, such as - day services workers, residential social workers, care managers, community nurses.



OR

## 3. Advocate for one particular person

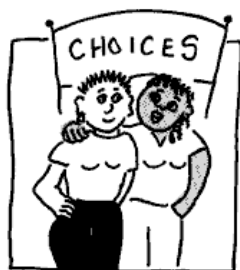
- These are usually a citizen advocate, or sometimes a friend or family member.



# What is advocacy?

## **Advocacy is**

- ◆ about having your say – it is sometimes called speaking up for yourself
- ◆ having someone who is on your side when you want to say something
- ◆ having someone listen to what you want and making sure people listen to you
- ◆ having someone to speak out on your behalf at meetings or to professionals
- ◆ helping you change your services if you want to
- ◆ helping you know your rights and making sure that they are respected
- ◆ helping you find information so that you can make choices and sort out problems
- ◆ having support to make difficult decisions
- ◆ helping you make a complaint if you are not happy about something



**An advocate** acts without making judgements.

**An advocate** will **not** influence a user to make an alternative choice or to take an alternative view.

# Definitions

## ***Professional advocates:***

- ◆ are paid staff
- ◆ help people speak out for themselves
- ◆ help people to try and sort out problems



## ***Citizen advocates:***

- ◆ are volunteers who get to know a person with learning disabilities usually over a long period of time
- ◆ help people speak up for themselves
- ◆ speak out for the person with learning disabilities



## ***Self advocacy:***

- ◆ is when people speak out for themselves
- ◆ some people go to groups to support each other and work together to make changes



## ***User involvement:***

- ◆ is when service users make sure that their views are listened to by the service providers



## ***Circle of Support:***

A circle of support consists of people an individual brings together to help them with planning their life. This circle of support supports and encourages the individual to speak up and self advocate and sometimes circle members advocate on the person's behalf.



# Advocacy Standards



- √ **Equal Opportunity** - *advocates will treat all people fairly and try to provide the right support for each person.*
- √ **Putting People First** - *advocates will ask you what **YOU** want to happen and give information for **YOU** to make choices.*
- √ **Free** - *advocates will not ask you for money.*
- √ **Easy to Understand** - *advocates will use simple language and information that **YOU** can understand.*
- √ **Independent** - *advocates can do the things that are important to **YOU** and not have to try to please other people.*
- √ **Confidential** - *advocates will keep information about you private and safe. Advocates will only pass it on to people when you or someone else may be hurt.*
- √ **Speaking up for Yourself** - *advocates will help you to speak up for yourself.*
- √ **Clarity of Purpose** - *advocates will be clear and honest about what they can and cannot do for **YOU**.*
- √ **Working for You** - *advocates will keep **YOU** up to date with what people have said about you and what is happening.*
- √ **Supporting Advocates** - *advocates will be supported so that they can advocate for you and help you speak out.*

**Everyone has agreed to have information about them published and have signed up to the following statement about advocacy:**

## **Advocacy is about:**

- √ Helping people with learning disabilities to speak out for themselves.
- √ Being on the side of the person with a learning disability.
- √ Helping people with learning disabilities to overcome the things that get in the way.
- √ Making sure that people with learning disabilities are included.
- √ Getting other people to listen to what people with learning disabilities have to say.
- √ Making sure people have all the information they need to make choices and know what the consequences might be.
- √ Supporting people to see that these are carried out.



**We believe that by working together we will get more done.**

# Professional advocacy organisations

|  |   |
|--|---|
| Organisation:  | <b>Advocacy Partners</b>  |
| Contact name:  | Gail Petty  |
| Address:  | McMillan House<br><b>54 Cheam Common Road</b><br><b>Worcester Park</b><br><b>Surrey KT4 8RH</b> |
| Tel no:   | <b>020 8330 6644</b>  |
| E-mail address:  | info@advocacypartners.org   |
| Website:  | www.advocacypartners.org  |
| How to get in touch:   | <b>Telephone, e-mail or write</b>   |

|                       |   |
|-----------------------|---|
| Type of organisation: | <b>Charity</b>  |
| Type of advocacy:     | <b>Independent Professional Advocacy, Self Advocacy/user involvement and Citizen Advocacy</b> |

|                      |  |
|----------------------|--|
| Age group:           | <b>Adults 18 years or over</b>   |
| Area:                | <b>Living in East and Mid Surrey.</b><br><b>Advocacy is also offered to older people and adults with learning disabilities and or physical disabilities in some parts of West London</b> |
| Who is advocacy for: | <b>Adults with learning disabilities</b>   |

|                      |  |
|----------------------|--|
| Organisation:        | <b>Community Partners</b>  |
| Contact name:        | <b>Barbara Nurse</b>   |
| Address:             | <br><b>Dunedin House<br/>2 The Mews<br/>Wharf Street<br/>Godalming<br/>Surrey GU7 1NM</b> |
| Tel no:              | <br><b>01483 527 759</b>  |
| E-mail address:      | <b>staff@cp-advocacy.org.uk</b>  |
| Website:             | <br><b>www.cp-advocacy.org.uk</b>   |
| How to get in touch: | <b>Telephone, e-mail, write or call in</b>   |

|                       |  |
|-----------------------|--|
| Type of organisation: | <b>Charity</b>   |
| Type of advocacy:     | <b>Professional advocacy, self advocacy group and volunteer (citizen) advocacy</b> |

|                      |   |
|----------------------|---|
| Age group:           | <b>Adults 18 years or over</b>  |
| Area:                | <b>Living in South West Surrey, North West Surrey, North Surrey (bar Spelthorne) and North East Hampshire</b> |
| Who is advocacy for: | <b>Adults with learning disabilities</b>  |

Organisation:

## Matrix Advocacy Service

Contact name:

**Stuart Wardall**



Address:



c/o Fairmead  
Worple Road  
Staines  
Middlesex  
TW18 1ED



Tel no:



**01784 461 795**

Fax no:

**01784 465 117**

E-mail address:

[stuart@matrixsdt.com](mailto:stuart@matrixsdt.com)

Website:



[www.matrixsdt.com](http://www.matrixsdt.com)

How to get in touch:

**By phone, fax, e-mail or by asking  
someone else to contact office on their  
behalf**

Type of organisation:

**Not for Profit Company limited by  
Guarantee**

Type of advocacy:

**Professional – facilitate groups and 1:1  
individual advocacy**

Age group:

**Adults, aged 18-64**

Area:

**Spelthorne Borough**

Who is advocacy for:

**People who have a learning disability**

|                      |  |   |
|----------------------|--|---|
| Organisation:        | <b>Royal Association for Deaf People</b>   |   |
| Contact name:        | <b>Sally Titchener</b>   |   |
| Address:             | <b>316-320 High Street<br/>Dorking<br/>Surrey RH4 1QX</b>                                |  |
| Tel no:              | <b>01306 881 958</b>   |    |
| Fax no:              | <b>01306 881 958</b>   |   |
| Text:                | <b>01306 876 287</b>   |   |
| E-mail address:      | <b>sally.titchener@royaldeaf.org.uk</b>  |   |
| Website:             |  |    |
| How to get in touch: | <b>By phone, fax, e-mail or by asking someone else to contact office on their behalf</b> |   |

|                       |   |
|-----------------------|---|
| Type of organisation: | <b>Charity</b>  |
| Type of advocacy:     | <b>Professional – facilitate groups and 1:1 individual advocacy</b> |

|                      |  |
|----------------------|--|
| Age group:           | <b>Any</b>   |
| Area:                | <b>All Surrey</b>  |
| Who is advocacy for: | <b>People who use sign language as their main means of communication or use alternative methods of communication</b> |

Organisation:

**The Circles Project Surrey**

Contact name:

**Petra Hendrikse**

Address:



**12 Parkside Close  
Penge, London  
SE20 7HQ**

Tel no:



**0208 289 9529**

E-mail address:

**petracirclessurrey@yahoo.co.uk**

Website:



**www.circlesnetwork@org.uk**

How to get in touch:

**Telephone, e-mail or write**

Type of organisation:

**Charity**

Type of advocacy:

**Self advocacy group  
Person Centred Planning  
Circles of Support**

Age group:

**Adults 18 years or over**

Area:

**Living in Surrey**

Who is advocacy for:

**Adults with learning disabilities**

# All Surrey

|                      |  |
|----------------------|--|
| Organisation:        | <b>Royal Association for Deaf People</b>                                     |
| Contact name:        | <b>Sally Titchener</b>   |
| Address:             | <b>316-320 High Street<br/>Dorking<br/>Surrey RH4 1QX</b>                    |
| Tel no:              | <b>01306 881 958</b>   |
| Fax no:              | <b>01306 881 958</b>   |
| Text:                | <b>01306 876 287</b>   |
| E-mail address:      | <b>sally.titchener@royaldeaf.org.uk</b>                                      |
| Website:             |  |
| How to get in touch: | <b>By phone, fax, e-mail or by asking someone to contact on their behalf</b> |



|                       |   |
|-----------------------|---|
| Type of organisation: | <b>Charity</b>  |
| Type of advocacy:     | <b>Professional – facilitate groups and 1:1 individual advocacy</b> |

|                      |  |
|----------------------|--|
| Age group:           | <b>Any</b>   |
| Area:                | <b>All Surrey</b>  |
| Who is advocacy for: | <b>People who use sign language as their main means of communication or use alternative methods of communication</b> |

Organisation:

**The Circles Project Surrey**

Contact name:

**Petra Hendrikse**

Address:



**12 Parkside Close  
Penge, London  
SE20 7HQ**

Tel no:



**0208 289 9529**

E-mail address:

**petracirclesurrey@yahoo.co.uk**

Website:



**www.circlesnetwork@org.uk**

How to get in touch:

**Telephone, e-mail or write**

Type of organisation:

**Charity**

Type of advocacy:

**Self advocacy group  
Person Centred Planning  
Circles of Support**

Age group:

**Adults 18 years or over**

Area:

**Living in Surrey**

Who is advocacy for:

**Adults with learning disabilities**

Organisation:

**The Mencap Leisure Service in Surrey**

Contact name:

**Susan Hayes**

Address:



**Lincoln House  
13a Nutley Lane  
Reigate  
Surrey RH2 9HP**

Tel no:



**01737 225 902**

E-mail address:

[susan.hayes@mencap.org.uk](mailto:susan.hayes@mencap.org.uk)

Website:



[www.mencap.org.uk](http://www.mencap.org.uk)

How to get in touch:

**By phone: Mon to Fri 9.00am to 5.30pm  
or email Susan Hayes**

Type of organisation:

**Charity/voluntary**

Type of advocacy:

**Supports groups to access choice  
based leisure and social opportunities**

Age group:

**Adults**

Area:

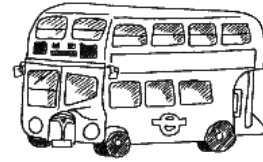
**Surrey**

Who is advocacy for:

**Adults with mild, moderate and severe  
learning disabilities who live at home  
with family carers**

Organisation:

## **Us in a Bus**



Contact name:

**Janet Gurney**

Address:



**Kingsfield Centre  
Philanthrope Road  
Redhill  
Surrey RH1 4DP**

Tel no:



**01737 281 021**

E-mail address:

**[us@usinabus.freereserve.co.uk](mailto:us@usinabus.freereserve.co.uk)**

Website:



How to get in touch:

**Phone (24 hr answer service) or write**

Type of organisation:

**Voluntary**

Type of advocacy:

**As part of a professional relationship**

Age group:

**Adults and older children**

Area:

**Surrey and North Hants**

Who is advocacy for:

**People with profound learning  
disabilities and complex needs**

# East Surrey

|                      |   |
|----------------------|---|
| Organisation:        | <b>Advocacy Partners</b>  |
| Contact name:        | Gail Petty  |
| Address:             | <br><b>McMillan House<br/>54 Cheam Common Road<br/>Worcester Park<br/>Surrey KT4 8RH</b> |
| Tel no:              | <br><b>0208 330 6644</b>   |
| E-mail address:      | <b>info@advocacypartners.org</b>  |
| Website:             | <br><b>www.advocacypartners.org</b>  |
| How to get in touch: | <b>Telephone, e-mail or write</b>   |

|                       |   |
|-----------------------|---|
| Type of organisation: | <b>Charity</b>  |
| Type of advocacy:     | <b>Independent Professional Advocacy, Self Advocacy/user involvement and Citizen Advocacy</b> |

|                      |  |
|----------------------|--|
| Age group:           | <b>Adults 18 years or over</b>   |
| Area:                | <b>Living in East and Mid Surrey.<br/>Advocacy is also offered to older people and adults with learning disabilities and or physical disabilities in some parts of West London</b> |
| Who is advocacy for: | <b>Adults with learning disabilities</b>   |

Organisation :

**East Surrey Gateway Club**

Contact name:

**Susan Bryant**

Address:



**73 Alpine Road  
Redhill  
Surrey RH1 2LE**

Tel no:



**01737 768 757**

E-mail address:

**bryantbazsue@aol.com**

Website:



How to get in touch:

**At the club meetings twice a month**

Type of organisation:

**Voluntary**

Type of advocacy:

**Group**

Age group:




**Adults**

Area:

**Redhill**

Who is advocacy for:

**Members of the Gateway Club**

|  |  |
|--|--|
| Organisation :   | <b>Let's Link</b>                            |
| Contact name:  | <b>Lucy Darlow</b>                           |
| Address:  | <b>Surrey Oaklands NHS Trust</b>             |
| Tel no:   | <b>01883 383 707</b>                         |
| Mobile no:   | <b>07799 894 642</b>                         |
| E-mail address:  | <b>lucy.darlow@surreyoaklands.nhs.uk</b>     |
| Website:  |  |
| How to get in touch:   | <b>Telephone mobile number or in writing</b> |

|                       |                                       |
|-----------------------|---------------------------------------|
| Type of organisation: | <b>Self advocacy group</b>            |
| Type of advocacy:     | <b>Peer advocacy and project work</b> |

|                      |  |
|----------------------|--|
| Age group:           | <b>Adults</b>  |
| Area:                | <b>East Surrey</b>                                     |
| Who is advocacy for: | <b>People using Surrey Oaklands NHS Trust services</b> |

Organisation :

**Longmead Community  
Learning Centre**

Contact name:

**Mary Briant**

Address:



**Holland Close  
Redhill  
Surrey RH1 1HT**

Tel no:



**01737 773 555**

E-mail address:

Website:



How to get in touch:

**Telephone 01293 786644**

Type of organisation:

**Voluntary**

Type of advocacy:

**As part of a professional relationship**

Age group:

**Up to 18**

Area:

**East Surrey**

Who is advocacy for:

**Students with moderate learning  
difficulties who wish to develop their  
self advocacy skills**

# Mid Surrey

|                      |   |
|----------------------|---|
| Organisation:        | <b>Ability Housing Association</b>  |
| Contact name:        | <b>Liz Haworth</b>  |
| Address:             | <b>The Surrey Area Office<br/>11 Knighton Road<br/>Redhill<br/>Surrey RH1 6EH</b> |
| Tel no:              | <b>01737 772 952</b>  |
| E-mail address:      | <b>Lizh@ability-housing.co.uk</b>   |
| Website:             |   |
| How to get in touch: | <b>Referrals</b>  |

|                       |   |
|-----------------------|---|
| Type of organisation: | <b>Housing Association</b>                    |
| Type of advocacy:     | <b>As part of a professional relationship</b> |

|                      |   |
|----------------------|---|
| Age group:           | <b>Adults</b>   |
| Area:                | <b>Surrey (Dorking and Farnham)</b>                                 |
| Who is advocacy for: | <b>People with profound learning disabilities and complex needs</b> |

Organisation:

## **Advocacy Partners**

Contact name:

Gail Petty

Address:



McMillan House  
**54 Cheam Common Road**  
**Worcester Park**  
**Surrey KT4 8RH**

Tel no:



**0208 330 6644**

E-mail address:

info@advocacypartners.org

Website:



www.advocacypartners.org

How to get in touch:

**Telephone, e-mail or write**

Type of organisation:

**Charity**

Type of advocacy:

Independent **Professional Advocacy, Self Advocacy/user involvement and Citizen Advocacy**

Age group:

**Adults 18 years or over**




Area:

**Living in East and Mid Surrey.**  
**Advocacy is also offered to older people and adults with learning disabilities and or physical disabilities in some parts of West London**

Who is advocacy for:

**Adults with learning disabilities**

# North Surrey

|                      |   |
|----------------------|---|
| Organisation:        | <b>Community Link<br/>Parent Carer and Support</b>  |
| Contact name:        | <b>Jacqui Melville</b>  |
| Address:             |  <b>Knowle Green<br/>Staines<br/>Surrey TW18 1XA</b> |
| Tel no:              |  <b>01784 444 233</b>                                |
| E-mail address:      |   |
| Website:             |   |
| How to get in touch: | <b>Referrals or self-referral</b>   |

|                       |                             |
|-----------------------|-----------------------------|
| Type of organisation: | <b>Parent Carer Support</b> |
| Type of advocacy:     | <b>Professional</b>         |

|                      |   |
|----------------------|---|
| Age group:           | <b>Adults</b>                                       |
| Area:                | <b>Spelthorne Borough</b>                           |
| Who is advocacy for: | <b>Parents of young children with special needs</b> |

Organisation:

**Community Partners**

Contact name:

**Barbara Nurse**

Address:



**Dunedin House  
2 The Mews  
Wharf Street  
Godalming  
Surrey GU7 1NM**

Tel no:



**01483 527 759**

E-mail address:

**staff@cp-advocacy.org.uk**

Website:



**www.cp-advocacy.org.uk**

How to get in touch:

**Telephone, e-mail, write or call in**

Type of organisation:

**Charity**

Type of advocacy:

**Professional advocacy, self advocacy  
group and volunteer (citizen) advocacy**

Age group:



**Adults 18 years or over**

Area:

**Living in South West Surrey, North West  
Surrey, North Surrey (bar Spelthorne)  
and North East Hampshire**

Who is advocacy for:

**Adults with learning disabilities**

|  |  |
|--|--|
| Organisation:  | <b>Fairways Self-Advocacy Group</b>                                      |
| Contact name:  | <b>Gwen Baker/Valerie Parsons</b>  |
| Address:   | Fairways Day Service<br>Knowle Green<br>Staines<br>Middlesex<br>TW18 1AJ |
|   |  |
| Tel no:  | <b>01932 780 272</b>   |
|   |  |
| Fax no:  |  |
| Text:  |  |
| E-mail address:  |  |
| Website:   |  |
|  |  |
| How to get in touch:   | <b>By phone or letter</b>  |

|                      |  |
|----------------------|--|
| Age group:           | <b>Adults, aged 18-64</b>  |
| Area:                | <b>Spelthorne &amp; Runnymede Boroughs</b>   |
| Who is advocacy for: | <b>People who have a learning disability.<br/>Groups run on Wednesdays 1.30-2.30pm</b> |

|                       |  |
|-----------------------|--|
| Type of organisation: | <b>Day Services for people with a learning disability.</b> |
| Type of advocacy:     | <b>Groups with a facilitator</b>                           |

Organisation:

## Matrix Advocacy Service

Contact name:

**Stuart Wardall**



Address:



c/o Fairmead  
Worple Road  
Staines  
Middlesex  
TW18 1ED



Tel no:



**01784 461 795**

Fax no:

**01784 465 117**

E-mail address:

[stuart@matrixsdt.com](mailto:stuart@matrixsdt.com)

Website:



[www.matrixsdt.com](http://www.matrixsdt.com)

How to get in touch:

**By phone, fax, e-mail or by asking  
someone else to contact office on their  
behalf**

Type of organisation:

**Not for Profit Company limited by  
Guarantee**

Type of advocacy:

**Professional – facilitate groups and 1:1  
individual advocacy**

Age group:

**Adults, aged 18-64**

Area:

**Spelthorne Borough**

Who is advocacy for:

**People who have a learning disability**

# North West Surrey

|                      |   |
|----------------------|---|
| Organisation:        | <b>Community Partners</b>   |
| Contact name:        | <b>Barbara Nurse</b>  |
| Address:             | <b>Dunedin House<br/>2 The Mews<br/>Wharf Street<br/>Godalming<br/>Surrey GU7 1NM</b> |
| Tel no:              | <b>01483 527 759</b>  |
| E-mail address:      | <b>staff@cp-advocacy.org.uk</b>   |
| Website:             | <b>www.cp-advocacy.org.uk</b>   |
| How to get in touch: | <b>Telephone, e-mail, write or call in</b>  |

|                       |  |
|-----------------------|--|
| Type of organisation: | <b>Charity</b>   |
| Type of advocacy:     | <b>Professional advocacy, self advocacy group and volunteer (citizen) advocacy</b> |

|                      |   |
|----------------------|---|
| Age group:           | <b>Adults 18 years or over</b>  |
| Area:                | <b>Living in South West Surrey, North West Surrey, North Surrey (bar Spelthorne) and North East Hampshire</b> |
| Who is advocacy for: | <b>Adults with learning disabilities</b>  |

Organisation:

**Cranstock Day Service**

Contact name:

**Andy Erskine**

Address:



**Hermitage Road  
St Johns  
Woking  
Surrey GU21 1VA**

Tel no:



**01483 518 598**

E-mail address:

**andy.erskine@surreycc.gov.uk**

Website:



How to get in touch:

**Referrals by care manager**

Type of organisation:

**Day centre**

Type of advocacy:

**Professional – 2 sessions per week**

Age group:

**Adults**

Area:

**Woking**

Who is advocacy for:

**People with learning disabilities who  
attend the day centre**

Organisation:

**Portesbury School**

Contact name:

**Joy Nuthall**

Address:



**Portesbury Road  
Camberley  
Surrey GU15 3SZ**

Tel no:



**01276 630 78**

E-mail address:

**head@portesbury.surrey.sch.uk**

Website:



How to get in touch:

**Referrals**

Type of organisation:

**School**

Type of advocacy:

**Supports pupils at the school to speak out for themselves**

Age group:

**Children**

Area:

**Camberley**

Who is advocacy for:

**Pupils at the school**

# South West Surrey

Organisation:

**Ability Housing Association**

Contact name:

**Liz Haworth**

Address:



**The Surrey Area Office  
11 Knighton Road  
Redhill  
Surrey RH1 6EH**

Tel no:



**01737 772 952**

E-mail address:

**Lizh@ability-housing.co.uk**

Website:



How to get in touch:

**Referrals**

Type of organisation:

**Housing Association**

Type of advocacy:

**As part of a professional relationship**

Age group:

**Adults**

Area:

**Surrey (Dorking and Farnham)**

Who is advocacy for:

**People with profound learning disabilities and complex needs**

|                      |  |
|----------------------|--|
| Organisation:        | <b>Community Partners</b>  |
| Contact name:        | <b>Barbara Nurse</b>   |
| Address:             | <br><b>Dunedin House<br/>2 The Mews<br/>Wharf Street<br/>Godalming<br/>Surrey GU7 1NM</b> |
| Tel no:              | <br><b>01483 527 759</b>  |
| E-mail address:      | <b>staff@cp-advocacy.org.uk</b>  |
| Website:             | <br><b>www.cp-advocacy.org.uk</b>   |
| How to get in touch: | <b>Telephone, e-mail, write or call in</b>   |

|                       |  |
|-----------------------|--|
| Type of organisation: | <b>Charity</b>   |
| Type of advocacy:     | <b>Professional advocacy, self advocacy group and volunteer (citizen) advocacy</b> |

|                      |   |
|----------------------|---|
| Age group:           | <b>Adults 18 years or over</b>  |
| Area:                | <b>Living in South West Surrey, North West Surrey, North Surrey (bar Spelthorne) and North East Hampshire</b> |
| Who is advocacy for: | <b>Adults with learning disabilities</b>  |

Organisation:

**Lockwood Day Service**

Contact name:

**Pauline Davies**

Address:



**Westfield Road  
Guildford  
Surrey GU11RR**

Tel no:



**01483 532 502**

E-mail address:

**pauline.davies@surreycc.gov.uk**

Website:



How to get in touch:

**In house**

Type of organisation:

**Voluntary**

Type of advocacy:

**Self advocacy group**

Age group:

**Adults**

Area:

**South West Surrey**

Who is advocacy for:

**Service users attending Lockwood Day  
Service**

|  |  |
|--|--|
| Organisation:  | <b>National Autistic Society</b>                             |
| Contact name:  | <b>Julie Collins</b>   |
| Address:  | <b>42-44 Stonepit Close<br/>Godalming<br/>Surrey GU7 2LS</b> |
| Tel no:   | <b>01483 861 066</b>   |
| E-mail address:  | <b>juliecollins@nas.org.uk</b>                               |
| Website:  |  |
| How to get in touch:   | <b>Telephone</b>   |

|                       |  |
|-----------------------|--|
| Type of organisation: | <b>Residential Care Home</b>   |
| Type of advocacy:     | <b>Professional – supports pupils at the school to speak up for themselves</b> |

|                      |   |
|----------------------|---|
| Age group:           | <b>Adult</b>  |
| Area:                | <b>Godalming</b>  |
| Who is advocacy for: | <b>Adults on the autistic spectrum disorder receiving a service</b> |

Organisation:

**St Joseph's School**

Contact name:

**Margaret Thomas**

Address:



**Amlets Lane  
Cranleigh  
Surrey GU6 7ES**

Tel no:



**01483 272 449**

E-mail address:

Website:



How to get in touch:

**Telephone**

Type of organisation:

**Resource School**

Type of advocacy:

**Professional – supports pupils at the school to speak up for themselves**

Age group:



**Young adults 14+**

Area:

**Cranleigh**

Who is advocacy for:

**Pupils attending the school**

|  |   |
|--|---|
| Organisation:  | <b>Surrey Adult and Community Care</b>                        |
| Contact name:  | <b>Rosie Broomer</b>  |
| Address:  | <b>25-30 Mallow Crescent<br/>Guildford<br/>Surrey GU4 7BU</b> |
| Tel no:   | <b>01428 607 310</b>  |
| E-mail address:  | <b>rosiebroomer@surreycc.gov.uk</b>                           |
| Website:  |   |
| How to get in touch:   | <b>Telephone, write or e-mail</b>                             |

|                       |   |
|-----------------------|---|
| Type of organisation: | <b>Resource centre</b>  |
| Type of advocacy:     | <b>Professional – supporting individuals to speak up for themselves</b> |

|                      |                          |
|----------------------|--------------------------|
| Age group:           | <b>Adults</b>            |
| Area:                | <b>South West Surrey</b> |
| Who is advocacy for: | <b>Residents</b>         |

Organisation:

**The Grove Resource Centre**

Contact name:

**Rae Hurst**

Address:



**Robinia Care  
High Pitford  
Hindhead  
Surrey GU26 6BN**

Tel no:



**01428 607 310**

E-mail address:

**rae.hurst@robinia.co.uk**

Website:



How to get in touch:

**Telephone, post or e-mail**

Type of organisation:

**Resource centre**

Type of advocacy:

**Professional – supporting individuals  
with learning disabilities to speak up for  
themselves**

Age group:

**Adults 19 years or over**

Area:

**Surrey/Hampshire borders**

Who is advocacy for:

**People attending the centre**

Organisation:

**The Harbour**

Contact name:

**Sarah Fulbrook**

Address:



**South West Surrey Day Services  
Oxted Green  
Nr Milford  
Godalming  
Surrey GU8 5DG**

Tel no:



**01483 518 600**

E-mail address:

**sarah.fulbrook@surreycc.gov.uk**

Website:



How to get in touch:

**Telephone or e-mail**

Type of organisation:

**Day service**

Type of advocacy:

**Professional – supporting people to  
have a say about the services they  
receive.**

Age group:

**Adults 19 years or over**

Area:

**Primarily Godalming, Haslemere,  
Farnham and Cranleigh**

Who is advocacy for:

**Service users**

Organisation:

**The Meath**

Contact name:

**Beryl Peer**

Address:



**Westbrook Road  
Godalming  
Surrey**

Tel no:



**01483 415 095**

E-mail address:

**berylp@meath.org.uk**

Website:



How to get in touch:

**Contact staff within the home**

Type of organisation:

**Voluntary**

Type of advocacy:

**Self advocacy closed to individuals  
within the home**

Age group:

**Adults**

Area:


**South West Surrey**

Who is advocacy for:

**Individuals or groups within the home  
who wish to develop their self advocacy  
skills**

Organisation: **The Ridgeway Community School**

Contact name: **Val White**

Address:  **1 Frensham Road  
Farnham  
Surrey GU9 8HB**

Tel no:  **01428 607 310**

E-mail address:

Website:

How to get in touch: **Telephone for further information**

Type of organisation: **School**

Type of advocacy: **Supports pupils at the school to speak out for themselves**

Age group: **Children aged 2-19 years**

Area: **Farnham**

Who is advocacy for: **Pupils at the school**

Organisation:

**Whitmore Vale Housing  
Association**

Contact name:

**Lisa Matthews**

Address:



**Churt Road  
Hindhead  
Surrey GU26 6NL**

Tel no:



**01428 604 477**

E-mail address:

**lisam@shitmorevale.co.uk**

Website:

How to get in touch:

**By telephone e-mail or call in**

Type of organisation:

**Housing Association**

Type of advocacy:

**Professional – supporting individuals to  
speak up for themselves**

Age group:

**People with a learning disability**

Area:

**Hindhead**

Who is advocacy for:

**People receiving the service**

# Other Organisations – Local

## Connexions in Surrey

### Head office

2nd Floor, Connexions House

83 East Street

Epsom

Surrey KT17 1DN

**Tel:** 01372 746 500

**Email:** [jopa@connexionsurrey.co.uk](mailto:jopa@connexionsurrey.co.uk)



## How to contact

**Email** [info@connexionsurrey.co.uk](mailto:info@connexionsurrey.co.uk)

**Webchat** (on-line chat facility) [www.connexions-direct.com](http://www.connexions-direct.com)

**Freephone** 080 800 13 2 19

**Text** 07766 4 13 2 19

(Use any of these to immediately contact a Connexions Personal Adviser.)

**Write** FREEPOST CONNEXIONS SURREY

(Simply write this on your letter or postcard and post it – no stamp required. We'll write back, unless you ask us to contact you by phone or email.)

# Connexions Centres in Surrey

(open normal office hours)



## **Camberley:**

Communication House  
Victoria Avenue  
Camberley GU15 3HX

01276 271 72

## **Epsom:**

83 East Street KT17 1DN

01372 722 291

## **Guildford:**

Finance House  
Park Street  
Guildford GU1 4XB

01483 576 121

## **Redhill:**

1st Floor  
3 London Road  
Redhill RH1 1LY

01737 773 801

## **Staines:**

Fairacre House  
Fairfield Avenue  
Staines TW18 4AB

01784 455 081

## **Woking:**

Churchgate  
9 -11 Church Street West  
Woking  
GU21 6QD

01483 760 041

## Visit a Connexions Surrey Access Point (call first for opening details)



|                                   |               |
|-----------------------------------|---------------|
| Addlestone Youth Centre           | 01932 857 690 |
| Ash Youth Centre                  | 01252 316 385 |
| Capel Youth Club                  | 01306 713 529 |
| Dorking Youth Centre              | 01306 887 974 |
| Dorking URC                       | coming soon!  |
| Epsom Youth Centre                | 01372 749 185 |
| Farnham, Bourne Youth Initiative  | 01252 820 247 |
| Farnham, Waverley Youth Project   | 01252 727 141 |
| Guildford, Disability Challengers | 01483 579 390 |
| Guildford Plantation Café         | 01483 888 122 |
| Guildford YMCA                    | 01483 532 555 |
| Hersham Youth Trust               | coming soon!  |
| Holmbury St Mary, Felbury House   | 01306 730 929 |
| Oxted Youth Centre                | 01883 717 753 |
| Reigate, Sovereign Youth Centre   | 01737 247 964 |
| Shere, Bentley Copse              | 01483 202 424 |
| Stanwell Youth Centre             | 01784 243 247 |
| Walton Youth Centre               | 01932 247 569 |
| Woking, The Crescent              | 01483 487 037 |

Organisation:

**Crossroads  
Guildford and Waverley**

Contact name:

**Andrea Watson**

Address:



**The Meadows Centre  
Shawfield Road  
Ash  
Surrey GU12 6QX**

Tel no:



**01252 313 323**

E-mail address:

[guildford.waverley@crossroads.org.uk](mailto:guildford.waverley@crossroads.org.uk)

Website:



How to get in touch:

**Telephone or e-mail**

Organisation:

**Crossroads  
Woking and Surrey Heath**

Contact name:

**Doreen Childs**

Address:



**Moorcroft  
Old School Place  
Westfield, Woking  
Surrey GU22 9LY**

Tel no:



**01483 766 336**

E-mail address:

[woking.crossroads@btopenworld.com](mailto:woking.crossroads@btopenworld.com)

Website:



How to get in touch:

**Telephone or e-mail**

Organisation:

## **Carers Support**

Contact name:

**Dan Bryant**

Address:



**Sheerwater Community Centre  
Devonshire Avenue  
Sheerwater, Woking  
Surrey GU21 5QJ**

Tel no:



**01932 355 500**

E-mail address:

**help@carerswoking.fslife.co.uk**

Website:



How to get in touch:

**Referrals via general providers and self referral**

Organisation:

## **Carers Support – Community Link**

Contact name:

**Carol Jenkins or Celia Mackay**

Address:



**Community Link  
Knowle Green  
Staines TW18 1XA**

Tel no:



**01784 444 225 or 01784 446 234**

E-mail address:

Website:



How to get in touch:

**Referrals or self referral**

Organisation:

**Community Integrated Care**

Contact name:

**Ginny McMulkin**

Address:



**Unit 3  
North Park Business Centre  
Knowle, Wickham  
Hants PO17 5LJ**

Tel no:



**01329 834 801**

E-mail address:

**portsmouthadmin@c-i-c.co.uk**

Website:



How to get in touch:

**Telephone, e-mail or write**

Organisation:

**GAVS (Guildford Association  
of Voluntary Services)**

Contact name:

**Debbie Hustings**

Address:



**39 Castle Street  
Guildford  
Surrey GU1 3UQ**

Tel no:



**01483 504 626**

E-mail address:

**gavs@mail.org.uk**

Website:



How to get in touch:

**Telephone or e-mail**

Organisation:

**Surrey Hampshire Borders NHS  
Trust**

Contact name:

**Sue Bunyan**

Address:



**Greenlaws  
65 Cranley Road  
Guildford  
Surrey GU1 2JW**

Tel no:



**01483 532 767**

E-mail address:

**[sue.bunyan@shb-tr.nhs.uk](mailto:sue.bunyan@shb-tr.nhs.uk)**

Website:



How to get in touch:

**By referral**

## Other Organisations – National

Organisation:

**British Institute of Learning  
Disabilities (BILD)**

Address:



**Campion House  
Green Street  
Kidderminster  
Worcestershire, DY10 1JL**

Tel no:



**01562 723 010**

Fax:

**01562 723 029**

E-mail address:

**enquiries@bild.org.uk**

Website:



**www.bild.org.uk**

Organisation:

**Citizen Advocacy Information and  
Training (C.A.I.T.)**

Address:



**162 Lee Valley Technopark  
Ashley Road  
Tottenham Hale  
London N17 9LN**

Tel no:



**0208 880 4547**

Fax:

**0208 880 4113**

E-mail address:

**cait@citizenadvocacy.org.uk**

Website:



**www.citizenadvocacy.org.uk**

Organisation:



**Mencap**

Address:

**123 Golden Lane  
London EC1Y 0RT**

Tel no:



**020 7454 0454**

Fax:

**020 7696 5540**

E-mail address:

**information@mencap.org.uk**

Website:



**www.mencap.org**

How to get in touch:

**Learning Disability Helpline**

**If you need help or advice on anything to do with learning disability**

**- everything from benefits and housing options to local services - contact the Learning Disability Helpline.**



**You can call free on:**

**0808 808 1111**

**Minicom:**

**0808 808 8181**



**Address:**



**Learning Disability Helpline  
123 Golden Lane,  
London EC1Y 0RT**

**Fax:**

**020 7608 3254**

E-mail address:

**help@mencap.org.uk**

**Please note this service is available in England only.**

**You can contact us 24 hours a day. If an adviser isn't there to take your call, you can leave a message and we'll get back to you. All enquiries are handled in strict confidence.**

Organisation:

**National Autistic Society**

Address:



**The National Autistic Society  
393 City Road  
London EC1V 1NG**

Tel no:



**020 7833 2299**

Fax:

**020 7833 9666**

E-mail address:

**nas@nas.org.uk**

Website:



**www.nas.org.uk**

How to get in touch:

**Telephone the Autism Helpline**

**0845 070 4004**



**or e-mail: autismhelpline@nas.org.uk**

Organisation:

**People First**

Address:



**3rd Floor  
229 Kentish Town Road  
London NW5 2TJ**

Tel no:



**020 7485 6660**

Fax:

**020 7485 6664**

E-mail address:

**general@peoplefirstltd.com**

Website:

**www.peoplefirstltd.com**

How to get in touch:

**Telephone or e-mail**

Organisation:

## **Respond**

Address:



**3rd Floor  
24-32 Stephenson Way  
London NW1 2HD**

Tel no:



**020 7383 0700**

Fax:

**020 7387 1222**

E-mail address:

**admin@respond.org.uk**

Website:



**www.respond.org.uk**

How to get in touch:

**Telephone the Helpline: 0808 808 0700**

**or e-mail: [helpline@respond.org.uk](mailto:helpline@respond.org.uk)**

Organisation:

## **Values into Action**

Address:



**Oxford House  
Derbyshire Street  
London E2 6HG**

Tel no:



**020 7729 5436**

Fax:

**020 7729 7797**

E-mail address:

**general@viauk.org.uk**

Website:



**www.viauk.org.uk**

How to get in touch:

**Telephone or e-mail**

Organisation:

**VOICE**

Address:



**Wyvern House  
Railway Terrace  
Derby DE1 2RU**

Tel no:



**01332 295 775**

Fax:

**01332 295 670**

E-mail address:

**voice@voice.org.uk**

Website:



**www.voiceuk.org.uk**

How to get in touch:

**Telephone or e-mail**