
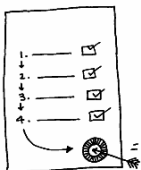
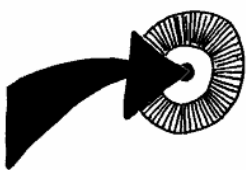








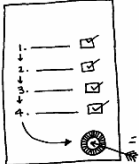









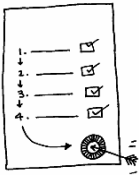

Learning Disability Partnership Board in Surrey






How are we doing. It is about:	
<p>Our priorities</p> 	<ul style="list-style-type: none"> • What were the most important things we wanted to work on?
<p>Progress with plans</p> 	<ul style="list-style-type: none"> • What did we plan to do? • Who was responsible? • Did we do the things we planned?
<p>Targets</p> 	<ul style="list-style-type: none"> • What targets did we set? • Did we reach our targets?
There is a section for each part of Valuing People:	
<ol style="list-style-type: none"> 1. Opportunities for disabled children 2. Transition into adult life 3. Enabling people to have more control over their own lives 4. Supporting carers 5. Good health 	<ol style="list-style-type: none"> 6. Housing 7. Fulfilling lives 8. Moving into employment 9. Quality 10. Workforce training and planning 11. Partnership working
The traffic lights show how we are doing overall:	
	Very slow progress
	Fairly slow progress
	Fairly good progress
	Very good progress


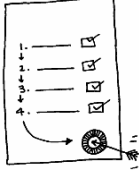
Summary		
Valuing People heading	Priorities	Traffic light
Opportunities for disabled children		
Transition into adult life		 
Enabling people to have more control over their own lives		 
Supporting carers		
Good health		 
Housing		 
Fulfilling lives		
Moving into employment		
Quality		
Workforce training and planning		
Partnership working		



	<p>1. Opportunities for disabled children</p>
<p>Priorities for last year</p> 	<p>The Partnership Board did not set any targets</p>
<p>What did we plan to do?</p> 	
<p>What targets did we set?</p> 	
<p>How did we do?</p> 	
<p>Priorities for next year</p> 	<p>Make sure that Partnership Board is updated following Children and Adult Services Interface meetings. Ensure we have links from Children's Partnership Board who can tell us what is happening.</p>




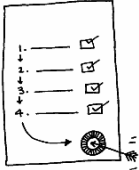

	<h2>2. Transition into adult life</h2>
	<p>Very good progress</p>
<p>Priorities for last year</p> 	<ul style="list-style-type: none"> • We need to make sure that Surrey's Transition Protocol is working properly and that young people and their families receive the proper support they need when they leave school. • The protocol needs to be up-to-date with new government legislation improving life chances of Disabled People and National Service framework for children.
<p>What did we plan to do?</p> 	<ul style="list-style-type: none"> • Transition Lead for Surrey was asked to <ol style="list-style-type: none"> 1. Undertake a detailed exercise to find out what the needs would be for young people leaving school in the next 5 years. 2. Make sure we had a robust process for transition by asking parent carers, care managers and social workers 3. Tell senior managers result of planning project
<p>What targets did we set?</p> 	<ul style="list-style-type: none"> • Find out how many young people would need a service • Ensure that Transition planning meetings take place in five areas • Ensure workshops are planned for parents • All young people this year have a person centred plan • Employ parent advisory officer • Tell adults and childrens services results of project

	<h2>2. Transition into adult life</h2> <p>G G</p>
<p>How did we do?</p>  <p>G</p> <p>G</p> <p>A</p>	<ul style="list-style-type: none"> • Found out how many young people will be leaving school over next five years (595 young people) and what their wishes for the future • Made recommendations to Children's and adult services on how to improve things and have an action plan • Not all young people had person centred plan but all have assessments completed and accessible communication books
<p>Priorities for next year</p> 	<p>Regular updates to the Partnership board</p> <p>Put action plan in place</p> <ol style="list-style-type: none"> 1. Setting up new multi agency steering group 2. Set up local interface (talking) groups in areas between Children and Adult Services 3. Have workshop for professionals and carers to tell them about process 4. Look at how money spent on transition making sure it is best value 5. Looked after children make sure they are properly supported 6. Find out if transition care managers in teams are good and work 7. Take part in person centred pilot Nationally at 8. Look at training programme for parents and professionals 9. Look at Out of County Placements 10. Improve direct payments 11. Need to tell provider services what services are needed based on what young people have said they need employment and supported living <p>Next Steps Ask each area what their plans are for school leavers 2006/07</p>





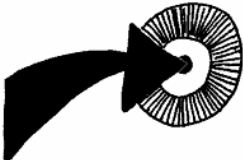
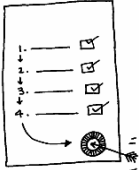

	<p>3. Enabling people to have more control over their own lives</p>
	<p>Very good progress</p>
<p>Priorities for last year</p> 	<ul style="list-style-type: none"> • Need to make sure we give people more opportunities to find out how they can take more control of their lives and help make choices about what they want to do • Need improve information, person centred planning, make sure advocacy support is available, service users are included and look at improving direct payments
<p>What did we plan to do?</p> 	<ul style="list-style-type: none"> • Increase numbers service users on partnership board • Have co-chairs in each of local groups • Promote leadership groups and advocacy services • Look at ways to include service users in planning services.
<p>What targets did we set?</p> 	<ul style="list-style-type: none"> • Increase number service users on partnership board • More service users have direct payments • Increase number person centred plans • Make sure people profound complex needs were included • Make information more accessible, all plans easy to understand • Develop Register people learning disabilities • Develop Gateways and About Us Service in day services • Involve service users planning services and interviewing staff



	<p>3. Enabling people to have more control over their own lives</p> <p style="text-align: center;">G</p>
<p>How did we do?</p> 	<ul style="list-style-type: none"> • Now 8 service users on the broad • By April 2005 we had increased number of people on direct payments from 24 to 45 • Set up sub group to look at direct payments • Maintained Person Centred Foundation, 35 organisations accessed training, over 85 courses, 800 people trained and over 600 person centred plans • Held a conference on profound and complex needs and made an action plan • Leadership group 5 events held and developing. Nothing about Us groups in local areas • Advocacy Alliance made an information book • Communication book for Acute hospitals was made • Locally LDDF money used to promote advocacy • Service users have been involved in interviewing Directors of New Trust • Surrey Adult Link Register (SALDR) launched in April • Gateways/About Us Service got 3 more computers to support people and money for course to help 270 service users to prepare for work • Surrey Arts Disability network has supported artists in Surrey to display their work






	<h3>3. Enabling people to have more control over their own lives</h3>
<p>Priorities for next year</p> 	<ul style="list-style-type: none"> • Talk to service users • Design the web page for board • Put all plans into accessible format • Employ support worker to support service users on board and local groups • Make sure service users are consulted on all sub groups • Look at direct payments workshop for service users • Person Centred Foundation become independent organisation • Put on 2 training workshops for professional on making information easy to understand • Service users to sit on Surrey and Borders Trust Consultation group • Set up dictionary key words with symbols • Improve communication on Partnership board • Develop advocacy skills • Support service users to speak at other events and campaign • Promote Surrey Learning Disability Register

	<h4>4. Supporting carers</h4>
<p style="text-align: center;">A</p>	<p>Fairly slow progress</p>
<p>Priorities for last year</p> 	<ul style="list-style-type: none"> • Have representatives on Partnership Board • Look at how we can support older carers • Develop short-term breaks for carers
<p>What did we plan to do?</p> 	<ul style="list-style-type: none"> • Look at supporting older carers through projects • Promote carers assessment • Make sure carers of people learning disability have a voice at carers strategy groups
<p>What targets did we set?</p>	<ul style="list-style-type: none"> • Identify older carers who still support people at home • Make links with area carer planning groups • Develop short term breaks • Make links with region and nationally with Carers network people with learning disabilities
<p>How did we do?</p>  <p style="text-align: center;"> G A A G G </p>	<ul style="list-style-type: none"> • Better links are now established carers planning groups in local areas and county • Identified 60 older carers across areas • Increase Carers assessments but still needs more work • Mid East older carers work will produce a pack to help support older carers • Increase range short term breaks through using LDDF money
<p>Priorities for next year</p> 	<ul style="list-style-type: none"> • Set up network link for carers to regional group and send out more information • Look at how Adult Community Care will put into action recommendations to support older carers • Rewrite short term breaks strategy • Provide better information to carers • Increase carers assessments



	<h2>5. Good health</h2>
	<p>Very Good Progress</p>
<p>Priorities for last year</p> 	<ul style="list-style-type: none"> • Complete a Health Strategy – “Good Health for all” • Promote better services for people learning disability when they go into hospital • Widen awareness of Primary Care Trusts on needs people learning disability • Continue Social Care Change programme
<p>What did we plan to do?</p> 	<ul style="list-style-type: none"> • Set up Health Sub Group to work on an action plan from Good Health for All • Set up working group to look at integrated teams (joined up teams) to improve services • Make sure that the new Surrey and Borders Partnership Board NHS Trust met the needs people with learning disabilities
<p>What targets did we set?</p> 	<ul style="list-style-type: none"> • Promote Health Action Plans • Have a Health Conference • Have a sub group to work on health action plans • Work towards joined up teams • Develop communication book for acute hospitals • Hospital clinics and GP surgeries need more understanding of needs learning disability
<p>How did we do?</p>  	<ul style="list-style-type: none"> • Health Action Planning Courses now being held 4 a month. Funded by joint training money. 40 courses are being held through year for everyone • Conference set up in October on Good Health • Agreement to work towards joined up (integrated) teams • Achieved Hospital Communication book and set up link nurses in Hospitals • East Surrey Primary Care Trust have clinical action plan •

	<h3>5. Good health</h3>
<p style="text-align: center;"> G A A </p>	<ul style="list-style-type: none"> • Diabetes, coronary heart disease pack produced supporting service users with long term conditions • More commitment needed from mainstream health • Continue work on pathway support people with dual diagnosis (mental health and learning disabilities)
<p>Priorities for next year</p> 	<ul style="list-style-type: none"> • Used LDDF money to employ health facilitation worker and person to support work to join up teams • Continue develop care pathways support service users who have mental health needs • Continue to make mainstream health aware of there responsibilities • Increase numbers of people who have health action plans • We want people to get specialist health care they need • We want people to have choices and control over their health care, including real consent, • Establish joined up teams

	<h2>6. Housing</h2>
	<p>Very good progress</p>
<p>Priorities for last year</p> 	<ul style="list-style-type: none"> • Surrey completed Housing Strategy in 2003 • Local Valuing People Groups to engage with Boroughs and District housing to promote needs people learning disability • Work with providers to develop services needed • Provide good information to service users and families to help inform decisions and know choices
<p>What did we plan to do?</p> 	<ul style="list-style-type: none"> • Wanted to provide good information and advice on housing options • Ask Area Adult and Community Care to work with Valuing People Groups and area Districts/Boroughs and providers to develop services • Link with regional housing forum • Map needs of school leavers to ensure people are on housing register • Work with Supporting People Team
<p>What targets did we set?</p> 	<ul style="list-style-type: none"> • Produce accessible information • Tell Learning Disability Providers Forum what is needed • Set up local networks • Map needs of people • Develop different services



6. Housing

How did we do?



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- New leaflets have been produced
 - Housing options – East Surrey
North West Surrey
 - Housing application form – North West Surrey
 - Mid Surrey Housing Option - Book
 - Where do you want to live next – South West
- Contracts Department has now produced specifications(descriptions) for providers on what is needed if people are in residential care, day care or receive home based non personal care
- We have mapped housing needs of people in Mid Surrey. Mid Surrey have set up Mid Surrey Supported Accommodation and Independent Living Service (SAILS Support Service) which helps people with learning disabilities to live independently in the community with safety and dignity
- Housing Sub Groups have been set up in all areas
- Identify needs of young people leaving school in next five years
- Autism project is looking at developing housing and support needs in response to needs of 10 people with Autism
- Developing training packages covering needs of people with autism spectrum disorders for health, ACC and independent sector
- East Surrey has a local providers group to discuss issues and develop services.
- East Surrey have set up 10 supported living units in Oxted
- Looking at redeveloping service and planning individuals with complex needs

	<h2>6. Housing</h2>
<p style="text-align: center;">G</p>	<ul style="list-style-type: none"> • The Supporting People Team held a participation engagement conference will now develop accessible information newsletters and look at how involves service users and providers
<p>Priorities for next year</p> 	<ul style="list-style-type: none"> • Provide information on website • Have annual conference focused on housing needs • Continue to make sure people are on housing list • Look at training needs of staff to support service users better • Have better systems in adult community care to identify numbers people different housing options ie supported living • Promote service user using SALDR • Work with CSCI to over come issues • Link with all sub groups locally to share information • Identify capital to develop services • Mid Surrey Housing Conference in November • Guildford Housing Conference in September

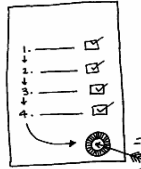
	<h2>7. Fulfilling lives</h2>
<p style="text-align: center;">G</p>	<p>Fairly Good progress</p>
<p>Priorities for last year</p> 	<ul style="list-style-type: none"> • Surrey have a modernisation plan for Surrey which is being put into action in five local areas • Ensure developments are linked other services like leisure employment and transport • Ensure person centred plans are in place
<p>What did we plan to do?</p> 	<ul style="list-style-type: none"> • Make sure the needs of people with more complex needs are considered when planning services • Day services to become Autism Accredited • Asked Employability to support people to move into work • Develop Gateways project and community groups in day services • Look at training needs of Day Service Staff
<p>What targets did we set?</p> 	<ul style="list-style-type: none"> • Increase numbers of people moving into mainstream sports, arts and leisure • Colebrook Replacement Project to remain on target • Look at plans for other large day services • Promote people moving on from day services • Set up action learning sets for day service managers to develop day services



7. Fulfilling lives

How did we do?

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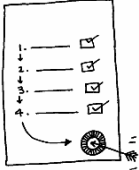
- Fairways Day Service through LDDF funding has developed services for people with complex needs in community
- Lockwood Day Service has developed Farnham and Cranleigh Groups
- Colebrook developed Caterham Services
- Bentley are developing more community based activities
- Cranstock continue on going work in community and have adapted areas to better support people with complex needs
- The Gateways Project has secured more funding to purchase lap top computers to develop community activities
- Surrey Arts Disability Group – promoted range of projects/service users funded by Arts Council Moving mainstream theatres – Epsom Play House
- Action Learning Sets happened for Managers
- Plans to redevelop larger day services not moving quickly because need capital investment



Priorities for next year









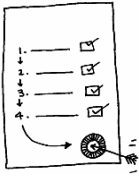

- Work with transport providers to make transport more accessible for people learning disabilities
- Work with learning skills council ensure provision adult education classes
- Develop Gateways About Us programme
- Increase range evening weekend services
- Continuing action learning set for managers to learn new skills
- Develop more inclusive community services

	<h2>8. Moving into work or employment</h2>
	<p>Fairly good progress</p>
<p>Priorities for last year</p> 	<ul style="list-style-type: none"> • Increase number of opportunities for people with a learning disability and help more people into work or employment • Work with Employability and day services locally to develop services
<p>What did we plan to do?</p> 	<ul style="list-style-type: none"> • To raise awareness and understanding of national minimum wage • Need champion skills of people learning disability and benefits of employing people • Target public sector to employ more people disabilities • Increase numbers of people disability in work
<p>What targets did we set?</p> 	<ul style="list-style-type: none"> • 178 people to be in work • Raise profile employment • Develop courses for staff in all sectors on Work Awareness • Apply for external funding to support projects




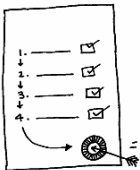

	<h2>8. Moving into work or employment</h2>
<p>How did we do?</p> 	<ul style="list-style-type: none"> G • 156 people employed in all types employment across Surrey • Employability visit day services and community teams G • Transition workers working young people leaving school G • Work awareness course developed and running • About Us Project funded through Learning Skills Council with 270 users to develop their work skills G • Courses held: Working Lives, Supported into Employment • Had stand at National Learning Disability Conference. G • Set up Employability electronic news with good news stories but needs to be redeveloped to make it accessible G • External Funding About Us LSC/ESF grant

	<h2 style="text-align: center;">8. Moving into work or employment</h2>
<p>Priorities for next year</p> 	<ul style="list-style-type: none"> • Produce information leaflet with service users on types employment and benefits available • Link with Physical and Mental Health Partnership Boards to work on employment • Focus on finding work people in day services • Look at transport links to support people • Look at setting up an work agency for people with learning disabilities • Support in day and in house work streams like garden projects • Need a common language of words • Develop Gateways About Us sites • Autism project link with Employability to support people complex needs

	<h2>9. Quality</h2>
	<p>Fairly slow progress</p>
<p>Priorities for last year</p> 	<ul style="list-style-type: none"> • A learning disability framework has been written in Surrey in 2003
<p>What did we plan to do?</p> 	<ul style="list-style-type: none"> • Develop service specifications (things people have to do) for delivery of services which include making person centred planning part of specification • Make sure we covered issues relating to supporting people with complex needs • Look at standards for care management • Make sure people are free harm and abuse
<p>What targets did we set?</p> 	

	<h2>9. Quality</h2>
<p>How did we do?</p> 	<ul style="list-style-type: none"> • Surrey have developed service specifications for people with learning disabilities living in residential care, supported living, day services • Have core standards set up care management being re-written for learning disability service include checking people have received their review notes • Have an accessible vulnerable adult booklet
<p>Priorities for next year</p> 	<ul style="list-style-type: none"> • Impact Assessments are taking place in services throughout Surrey to make sure service take into consideration peoples cultural and physical needs. Important this assessments take into consideration needs of people with learning disabilities • Assess how effective person centred plans are • Need to make sure there is training provided on new specifications • Look how we involve services users and carers in assessing quality of services • Compare our services with other regional groups • Look at local Quality Audit Tools being used and monitor work of all our sub groups • Work on improving delivery of services for people from black minority ethnic groups • Make sure people's rights are respected • Monitor complaints • The Board will need to develop the ability of people with a learning disability, and their carers, to get involved in making decisions about the quality of services in Surrey.



	<h2>10. Workforce training and planning</h2>
<p style="text-align: center;">A</p>	<p>Fairly slow progress</p>
<p>Priorities for last year</p> 	<ul style="list-style-type: none"> Surrey had workforce plan and training sub group which wrote action paper in April 2004 which look mainly at training needs of staff but people who worked on group have left or changed roles
<p>What did we plan to do?</p> 	<ul style="list-style-type: none"> Look at developing joined up teams
<p>How did we do?</p> 	
<p>What targets did we set?</p> 	








10. Workforce training and planning

Priorities for next year



New workforce planning group is being set up. It will

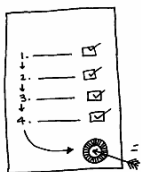
1. Go through all plans written, look at skills staff that will need to make plans work
2. Map current work force
 - In Adult & Community Care, Health Services, Independent Sector, Housing Sector
3. Look at work force of the future (where do we want to get to?)
 - Look at all strategies (plans)
 - Look at Service specifications that we have in place
 - What are the commissioning (what going to buy) plans
 - Government drivers (what government telling us to do) ie green paper
4. Look at Gap between 1 –2
5. Work force plan close the gap to include
 - Recruitment strategy – how get people to work for organisation
 - Retention – getting people to stay in job
 - Job Profiles – have we got the right list of tasks need for doing jobs
 - Pay – do people get enough money
 - Qualifications – do people have chance to learn skills to do jobs
 - Training plans
 - Career pathways – helping people improve

	<h2>11. Partnership working</h2>
	
<p>Priorities for last year</p> 	<p>To make sure services for people with learning disability in Surrey are the right services and that they work properly.</p> <p>To influence, talk about and make recommendations on plans in Surrey and nationally so that people with learning disabilities are supported.</p> <p>To pass information to everyone about the development of services and make sure people know what is happening and what they have to do..</p> <p>To work closely with our Local Valuing People Groups</p>
<p>What did we plan to do?</p> 	<p>The Partnership Board set up sub groups that would look at the themes in valuing people and write plans for Surrey to make change happen.</p> <ul style="list-style-type: none"> - Update our Terms of Reference - Have more service user involvement - Spend LDDF money - Have sub groups on key topics - Produce bulletins and news letters so people knew what was happening - Respond to any consultations from the government or other organisations
<p>What targets did we set?</p> 	<p>Spend LDDF money on County and Local projects</p> <p>Have a conference to look at how we can improve services for people with complex needs</p> <p>Have feedback from sub groups on make change happen</p> <p>Write a leaflet to give to people</p>



11. Partnership working

How did we do?



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The Partnership Board is well attended and regularly asks its sub groups for regular reports.

Service user involvement has improved but needs more work

Have set up email contact address for people and written to all new County Councillors

Have not written a leaflet to give to people

Have used LDDF money to set up projects

We have started to re visit and update our plans

Have set up several sub groups to progress plans

- Valuing People Local Groups
- Nothing About Us groups & Leadership groups
- Person Centred Foundation
- Autism Project Group
- Surrey Adults Link Disability Registers
- County Dementia Strategy Group
- Joined Carers Strategy Groups
- Integrated (Joined Up) Teams Group
- Health Sub Group
- Advocacy Alliance
- New Workforce Group
- Linked to Providers Forum Learning Disability
- Local Housing Groups including links with Supporting People
- Receive information on Social Care Change Programme

Need to set up links with Transport Groups and Improve links with Mental Health Services and Adult Education.

Need to write a leaflet to give to people



11. Partnership working

Priorities for next year



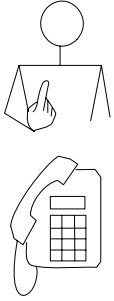
The priorities for next year are build on current work of the Partnership Board

Plan our meetings and topics for next year

- Widen horizons and link wider organisations and community
 - Improve services for people for Black and minority ethnic groups
 - Audit our own performance and actions in relation partnership board
 - Develop good communication through partnership board bulletins, annual report, web page
 - Invite missing key people, organise guest speakers,
 - produce leaflet
 - Members of Partnership Board to visit wider groups to speak about Partnership Board - members
 - Promote leadership and advocate
 - Continue to work with Primary Care Trust to improve health inequalities.
 - Utilise LDDF funded projects
 - Improve partnership arrangements
- Mental Health
- Empowerment Boards
- Childrens' Partnership Board
- Each board member and local Valuing People member speak up to organisations they represent on needs of people with learning disabilities



How are we doing?



Your Name

Organisation / Group

Job

Telephone Number

E-mail

Who do you talk to about partnership board

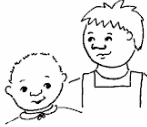


What groups are you on



What would help make the partnership board better

Large empty text box for answers

Please Tick How we are doing

	R	A	G	G
 Young People	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
 Transition	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
 Carers	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



Including People



Health



Housing



Work



Quality



Workforce



Partnership working

What else would you like to say?