





2010 Big Health Service Check Summary

Objective	Rating	Areas we are doing well	Areas to improve	Plans to improve	Do you agree?
<p>TARGET 1</p> <p>Plans are in place to meet the needs of people who are no longer receiving treatment which requires in-patient care in an acute/long-stay residential facility or hospital</p>	<p> OR </p>	<p>Campus homes</p> <ol style="list-style-type: none"> 1. People in campus homes have received health and social care assessments in preparation to move. 2. Service users attending Self Advocacy Groups within the Epsom Campus are being supported to develop a book of preferences to be added to their Person Centred Plans which can then be shared with new support staff as people move <p>There are three acute liaison nurses working in Surrey.</p>	<p>Campus homes</p> <ol style="list-style-type: none"> 1. All people in campus homes to be re-housed 2. Campus homes to be closed 3. Person centred plans have improved but there is still much more work required to make them personal to the individual. For example, easy words and pictures. Also plans are still kept in the same file as other confidential information and needs to be separated. Individuals should have a copy of their own plan as currently kept in the office of each home <p>Acutes</p> <ol style="list-style-type: none"> 1. There needs to be better discharge planning when returning home from <i>out of area</i> hospital. 	<p>Discharge planning for acute-need to improve discharge planning for people from Surrey accessing out of area acutes. This could be included in the pre-op assessment through the communication passport.</p>	


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<p>Target 2</p> <p>PCTs are working closely with local Partnership Boards and statutory and other partners, to address the health inequalities faced by people with learning disabilities</p>		<p>NHS Surrey is an active member of the local partnership board.</p> <p>A health needs assessment for learning disabilities has been carried out.</p> <p>Surrey has a learning disabilities clinical champion</p> <p>Through the partnership board and Carer groups, carers are actively encouraged to give to participate in the development of strategies.</p> <p>Easy read documents on health areas will soon be available on the Partnership Board website. The information available will include easy read appointment letter tools, dental health, easy read health action plan templates, easy read leaflets and factsheets.</p>	<ol style="list-style-type: none"> 1. Increase the number GPs offering health checks. 2. Increase the number of people receiving health checks 3. Improve the availability of data from primary care to allow monitoring and further development of the uptake of screening amongst people with learning disabilities 4. The commissioning of some community services such as podiatry, chiropody and physiotherapy are inconsistent across Surrey. This is due to LDFF funding and previous PCT boundaries. 5. The collection of data by the PCT and Council is very different and needs to be reviewed with the view to improving data sharing. 	<ol style="list-style-type: none"> 1. Targeted work with GP practices around health checks 2. Write to the GPs to ask for data on screening, health checks. 3. Some GP practices need training on learning disabilities- this needs to be consistent across Surrey. 4. The 2010 health needs assessment will provide recommendation for the Partnership Board and NHS Surrey that will inform both commissioning and service delivery. 5. Partnership board to consider organising a task group to look at the collection and sharing of data to improve service availability and delivery in line with Caldicott and organisational policies. 	

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<p>Target 3</p> <p>People with learning disabilities who are in services that the NHS commissions or provides, are safe</p>		<p>All NHS trusts have policies and procedures in line with contracts. The contracts of provider services are all monitored within the Locally/Direct Enhanced Service agreements.</p> <p>All NHS Trusts have a PALS service. Complaint forms in easy read are available in some of the NHS Acutes PALS services</p>	<ul style="list-style-type: none"> To encourage regular formal service user feedback. 	<p>Annual service user feedback to inform the monitoring and commissioning of services.</p>	

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<p>Target 4</p> <p>Progress is being made in implementing the service reforms and developments described in 'Valuing People'</p>		<p>Surrey County Council have safeguarding training that is available and compulsory to all SCC workers in Surrey that may come into contact with vulnerable adults. The training is also available to other professionals that may come into contact with vulnerable adults.</p> <p>There is a dementia strategy in Surrey</p> <p>There is a draft specification for identifying and supporting people in prison with a learning disabilities.</p> <p>There are different models of specialist learning disability services across Surrey. Surrey County Council commission's advocacy services, day care, integrated community support and supported living teams.</p>	<ul style="list-style-type: none"> • Improved of integration amongst the partnership to allow the sharing of data. • Improve the workforce development plans of service providers that link in with the County Wide training available from Surrey County Council • 	<p>Explore sharing of service user data amongst NHS and council</p> <p>? Include workforce plans within the contracts of service providers?</p> <p>Increase an awareness of the Surrey county council training that is available</p>	